

JCC COVID-19 Vaccine Help Desk

Incoming Call
about Patient
Vaccination
to
JCC Call
Center

Initial Screen

1. Are you receiving any systemic (oral IV) treatment?
2. Do you have a history of allergies?

NO to Both: advised to **book their vaccination appointment after reviewing the Ontario Health resource on COVID-19 vaccines:** Information for people with cancer

“Yes” or “Not Sure” to either: advised to consult with a member of the cancer team and will be transferred **to the JCC COVID-19 Vaccine Help Desk.** The patient will be advised as per the guidelines for vaccination that have been provided by Ontario Health – Cancer Care Ontario.

The Help Desk team member will contact the patient's Most Responsible Physician if further consultation is needed.