

# ODYSSEY

**Physician Update – May 2021**

TRANSFORMATION



# ODYSSEY

## May 2021 updates

- Redeployment update
- Specialty champions update
- Mobile device recommendation
- **Workgroup updates – content to be added by physician lead(s)**

# Program purpose

## Transformation - Now and into the future

Improve the patient experience



1. Involve patients as **active partners** in their care

Improve the work life of health care providers



2. Make it **easy** for everyone to “do the right thing”

Deliver value through improved safety & quality



3. Standardize workflow to achieve **measurable** targets for **efficiency** and **productivity**

Advance health care and innovation



4. Support education & research to **benefit** the people & communities we serve

Improve health across the continuum of care



5. Strengthen capability for collaboration with **all** community providers

## LEARNING THE NEW SYSTEM & FUTURE PROCESSES



### PHASE 4

- Hands-on training for Epic begins
- Workflows configured for all end-users
- Go-Live Readiness Assessments start 120 days before Go-Live



### PHASE 5

- Epic launches hospital-wide
- 24/7 at-the-elbow support for end users in first weeks of Go-Live
- Active monitoring and issue resolution

## GO-LIVE, SUPPORT & STABILIZATION



### PHASE 3

- Future state work flow demonstrations
- Test the system and ensure the system functions as expected

## TESTING THE NEW SYSTEM

**WE ARE HERE**



## DESIGNING & BUILDING THE NEW SYSTEM

### PHASE 2

- Workflow walkthroughs. A review of the Epic foundation system workflows to ensure all requirements are met
- Future state device assessment
- Working groups and content review



### PHASE 1

- Identify decision-making groups to define how the system works and make project related decisions
- Build the team that will help deliver Epic
- Define the workflows for how we work today for both clinical and non-clinical processes

## PLANNING FOR THE FUTURE STATE



**ODYSSEY**

Follow the project roadmap to learn more about key milestones as we reach our destination.

# ODYSSEY



Project Odyssey is our mission to renew our hospital information system by June 2022.

TRANSFORMATION

## Redeployment update

- Impacts from team members getting temporarily reassigned
  - Go-live remains on track for **June 4, 2022**
  - Meeting frequency for subject matter experts reduced
  - Strategies in place to minimize impact to project schedule
  - We will continue to need stakeholder input and engage as needed
- Current status: **Second wave of the build phase underway**
  - Close to 2,000 decisions made so far by subject matter experts on workgroups
  - Following Epic Canadian foundation system closely



# High-Level Project Schedule Dates

- Key milestones
  - Workgroup kickoff: Early Feb
  - Workflow Walkthrough: Feb 23 – Mar 4
  - **Build/configuration Started: March 8**
  - Testing the system: August 2021
  - Training, registration opens: Nov 2021
  - Training, in-class sessions: March 2022
  - **Go-Live: June 4, 2022**

	Duration (wks.)	Start Date	End Date
<b>Pre-Work</b>	12	11/23/2020	2/12/2021
<b>WFWT and Configuration</b>	25	2/12/2021	8/6/2021
Workflow Walkthrough	2	2/22/2021	3/5/2021
Build Wave 1	5	3/8/2021	4/9/2021
Build Wave 2	5	4/12/2021	5/14/2021
Build Wave 3	6	5/17/2021	6/25/2021
Build Wave 4	6	6/28/2021	8/6/2021
<b>User and System Readiness</b>	32	8/9/2021	3/18/2022
<b>Training and Go-Live</b>	11	3/21/2022	6/4/2022
<b>Post-Live and Optimization</b>		6/5/2022	TBD

## ODYSSEY

# Specialty Champion Role

- Service/Specialty Representative
- Leads Clinical System Design for the specialty
- Configuration, testing, training
- Becomes go-to person for Epic

## What makes a good specialty champion?

- Strong communication skills
- Good rapport with and respect from other specialists
- Enthusiasm about the Epic project

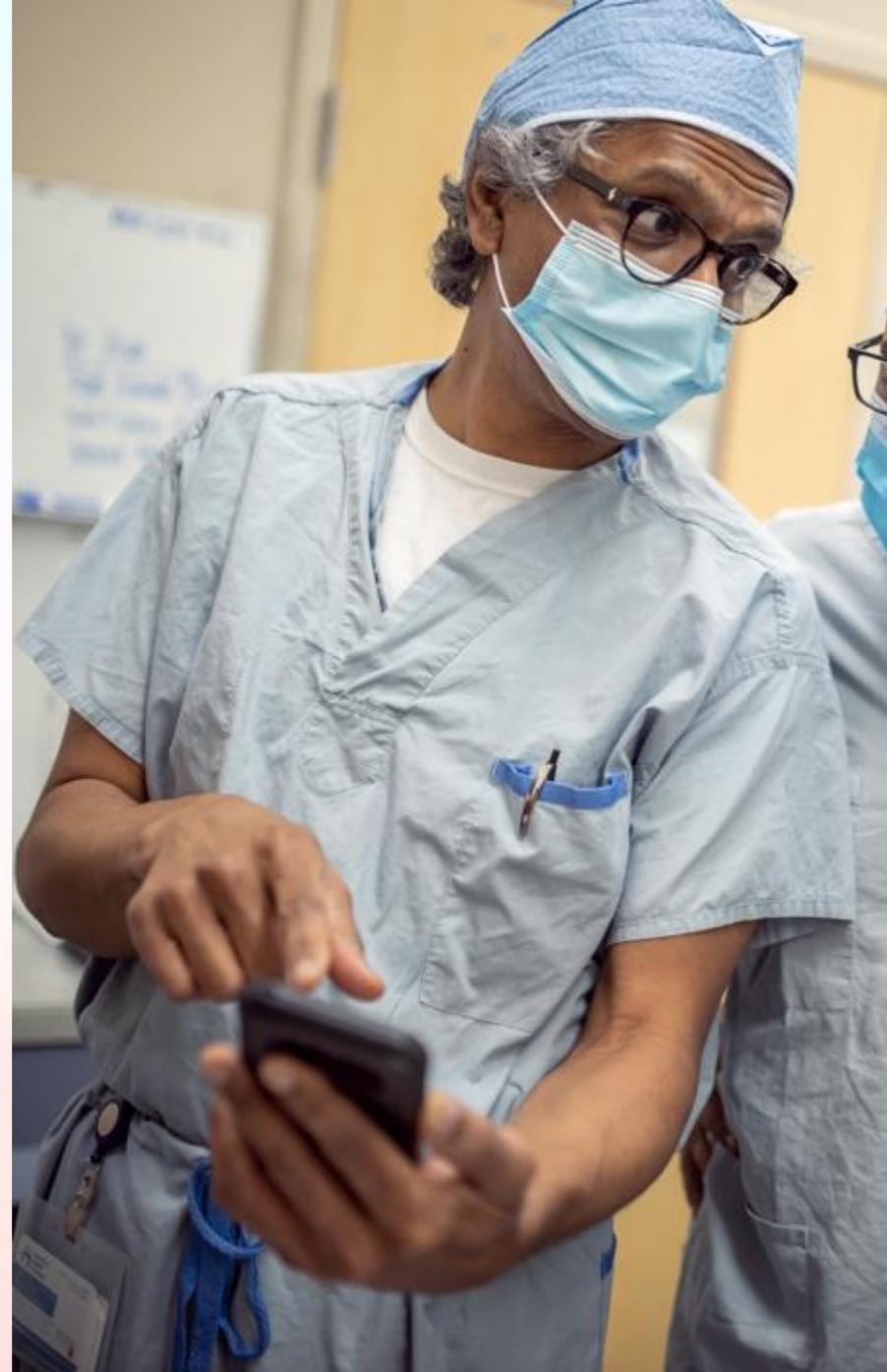


# ODYSSEY

## Upgrading your device?

*All providers wanting the best mobile experience encouraged to get iPhone or iPad before June 2022 go-live.*

- Epic offers exciting mobile apps for providers. Apps are optimized for iOS and some apps, like Canto, are iOS only.
- **Between now and go-live, we recommend getting an iPhone or iPad (iOS 13 or later only).**
- IT can fully support the standardized iOS platform. Android has less standardization across its devices and support can be more difficult.
- **HHS does not supply personal devices. You must bring your own.**
- Planning major Wi-Fi and other hardware upgrades over next 12 months.
- No mobile? No problem. **Complete workflow experience enabled on WOWs, desktops and more.**





## [Workgroup name] updates

Use this space to provide high-level updates from your workgroup(s).

If you're in more than one workgroup, separate your updates by workgroup. (One workgroup per slide.)



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Find the latest updates:



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